

SERVICES AT THE REQUEST OF THE SENDER/RECIPIENT AND SERVICES PROVIDED AUTOMATICALLY

SERVICES AT THE REQUEST OF THE SENDER

Services	Price
Change or correction of the recipient's address	200.00 (if the request is to be sent by telegram, the sender also pays the price of the telegram)
Return of postal item before delivery	200.00 (if the request is to be sent by telegram, the sender also pays the price of the telegram)
Return of return receipt for registered postal items	180.00
Issuance of additional confirmation of receipt of registered postal items	50.00
Handling separate (fragile) parcels	50% of the basic price and price according to weight of the parcel
Handling bulky parcels	50% of the basic price and price according to weight of the parcel
Paid reply in international traffic (IBRS)	According to contract
Redirection of a registered postal item to a new address, including <i>poste-restante</i>	200.00

SERVICES AT THE REQUEST OF THE RECIPIENT

Service	Price
Storing of registered postal items in post office outside of prescribed time limits, but no longer than 30 days	90.00
Redirection of a postal item to a new address, including <i>poste-restante</i>	300.00
Re-delivery of parcels	120.00
Delivery of <i>poste-restante</i> items at the address	85.00
Personal delivery of registered postal items	60.00
Issuance of confirmation or a certified copy of postal document relating to the delivery of a registered item	50.00

SERVICES PROVIDED AUTOMATICALLY

Service	Price
Return of non-delivered postal items to the sender	For the return of a non-delivered parcel, postage is charged in accordance with international regulations
Receipt and recording of authorisations	70.00
Re-packing of items with damaged content, reporting on items' irregularities and notifying the customer	60.00 (price of wrapping material is additionally charged, in case the material is used)
Storing of items for delivery, in accordance with the time limits set by the general conditions, for parcels (storage fee) – per day	20.00

Handling of postal items in international postal traffic in order to prepare them for the customs procedure	
Submission of postal items for customs inspection in export:	
Parcels	200.00
Submission of postal items for customs inspection in import:	
Parcels	400.00

Costs of representation in preparing an electronic customs declaration	150.00
Submission of items to the competent authority for stamping and control	120.00
Notifying the customer to submit required or missing documentation for customs inspection	200.00

Prices are shown in RSD currency.

Postal services are VAT-exempt pursuant to Article 25, paragraph 2, item 6 of the Law on Value Added Tax ("Official Gazette of the RS", Nos. 84/04, 86/04-correction, 61/05, 61/07, 93/12, 108/13, 6/14 - harmonized RSD amounts, 68/14 - other law, 142/14, 5/15 - harmonized RSD amounts, 83/15, 5/16 - harmonized RSD amounts, 108/16, 7/17 - harmonized RSD amounts, 113/17, 13/18 - harmonized RSD amounts, 30/18, 4/19 - harmonized RSD amounts, 72/19, 8/20 – harmonized RSD amounts, 153/20, 138/22, and 94/24).