

No: 2020-101666/13
Date: 16 July 2020

NOTICE No. 1

SUBJECT: Additional explanations of the Tender documentation for public procurement Maintenance of AMQM Equipment, No. JN: 85/2020

Dear Sir/Madam,

We would like to inform you that the following question has been received by e-mail within the deadline for submission of bids, requesting additional explanation of the Tender documentation for public procurement Maintenance of AMQM Equipment, no. JN: 85/2020.

Question No.1:

Dear Sir or Madam,

Lyngsoe Systems, together with our local partner DIGIT GROUPS, have read through the materials for the tender JN 85/2020 and have a remark and kind request related to the given time for end of agreement 31.12.2022.

As we already informed earlier, Post Serbia have today following equipment which is End of Life and End of Support (EoL and EoS) already

5X RD21 readers on the Sorting centers
1X Mobile unit+ 1 RD21 reader
6X LS4030 Mobile portals

Due to the official EoL and EoS, in general changed market conditions and restriction, the Service agreements on this equipment can only be provided with following limitations:

For the 5 RD21 readers in the sorting centers – we can provide monitoring and support but limited to remote actions or local reset – if the readers break than there is nothing we can do, they will have to be replaced with newer RD23 readers plus Power supplies

For the Mobile unit and the Mobile portals, we can still monitor them but what we can do remotely is limited and based on a best effort scenario. They will most likely have to locally reset the units.

For the benefit of both parties, we kindly but determined, request to set the time for end of agreement to 31.08.2021 and that we have in mind that EoL equipment will have some changes in actions from Lyngsoe Systems and DIGIT GROUP side limited to monitoring and best effort in case of failures.

Answer to the question No.1:

Readers RD21, as well as mobile portals with the indication LS4305 are not parts of AMQM equipment for which maintenance according to JN 85/2020 is necessary, because it is outdated equipment with maintenance period which expired in 2019. JN 85/2020 in question needs maintenance only for the rest of AMQM equipment that we owe, and whose expiry period will not end before 31 December 2022, which is set as a date for the end of a possible agreement on maintenance according to JN No: 85/2020.

Remark: The notice was published on the Public Procurement Portal and the website of the Purchaser..

Kind regards,

DEPUTY
PRESIDENT OF THE COMMISSION

Ivana Pavlović